



شركة العين للتوزيع

Al Ain Distribution Company

Utility Tariff 2023

Dear Valued Customer,

This document details the utility tariffs for the different customer segments as of **January 1, 2023**.

The rates for electricity and water remain unchanged from 2022, with the addition of a new tariff for our recycled water service – see page 11.

For further information about the new tariff or to find out more about how your consumption charges are calculated, please visit **www.aadc.ae**.



Water



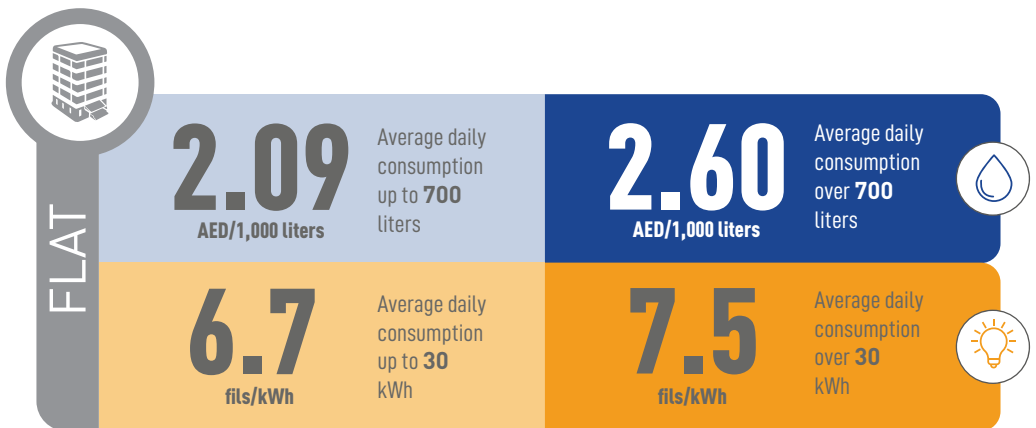
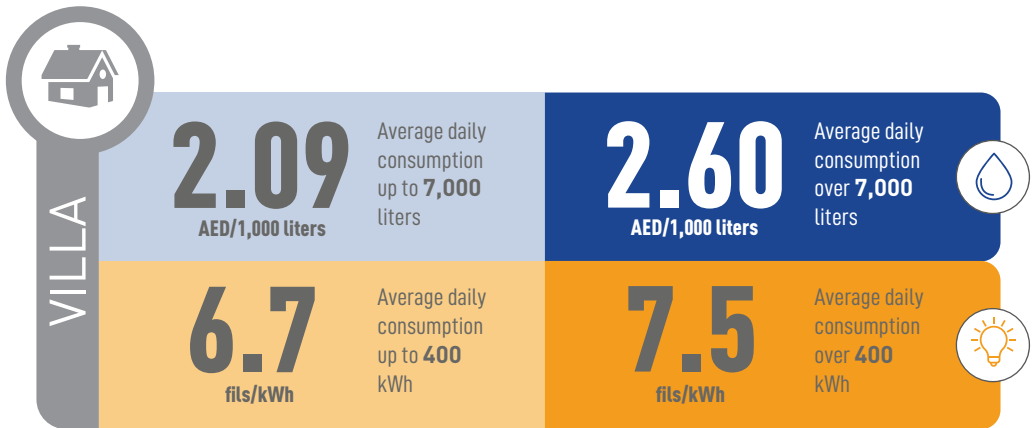
Electricity



Recycled water

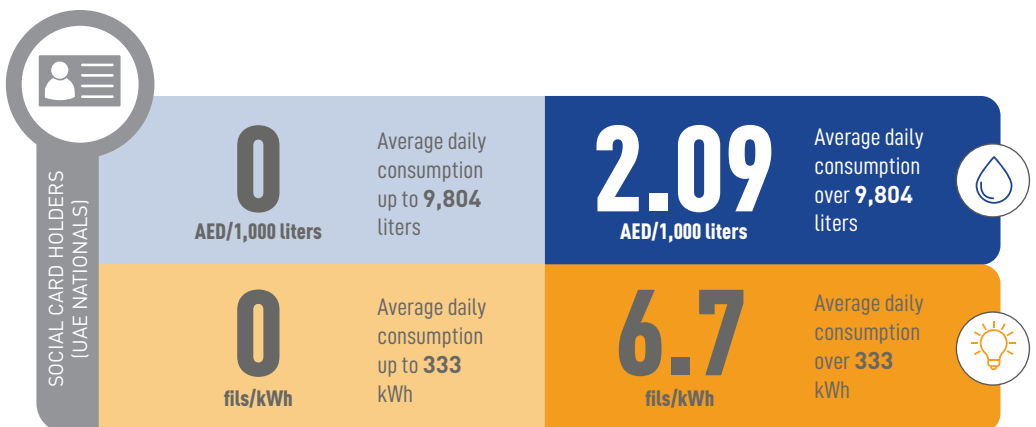
Residential Customers - UAE Nationals

Residential customers that demonstrate their UAE nationality, by UAE Passport and Emirates ID.



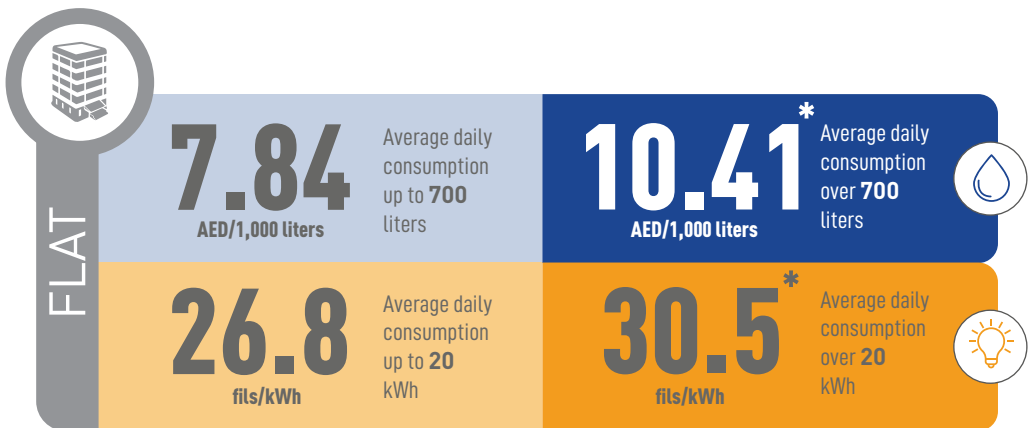
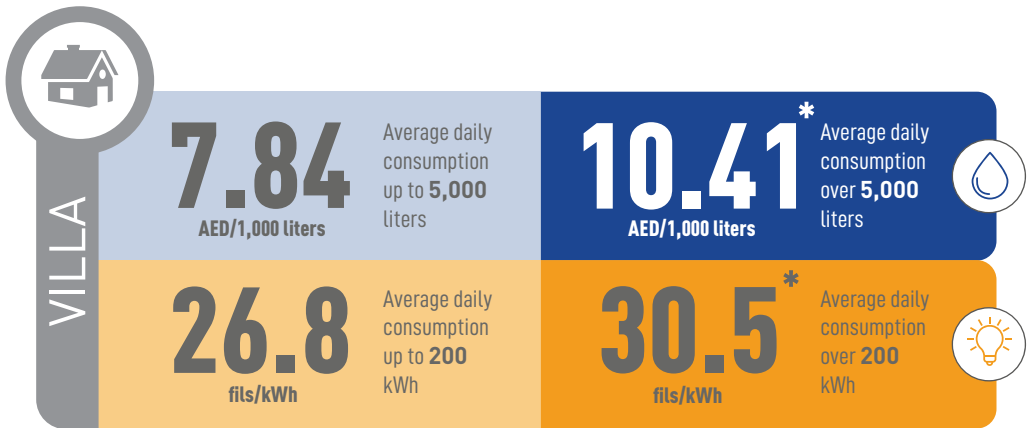
Social Card Holders - UAE Nationals

UAE National residential customers holding a social card issued by the relevant government entity.



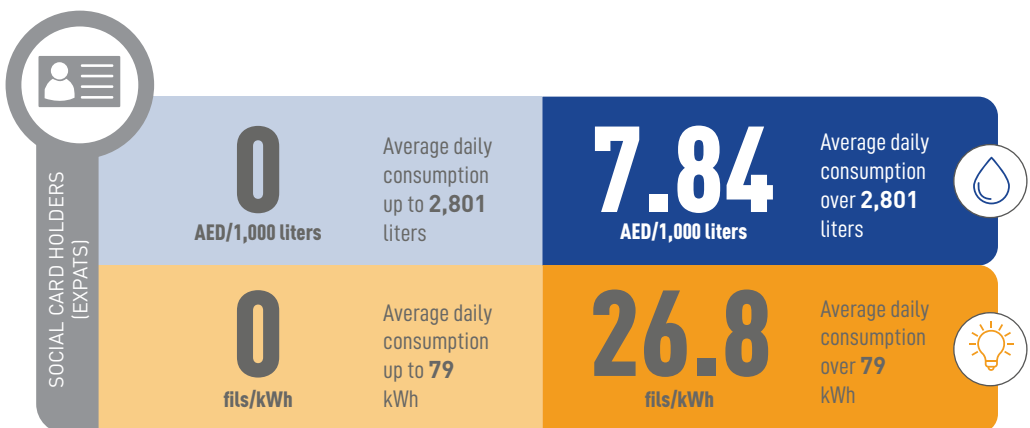
Residential Customers - Expats

All residential customers who do not hold UAE citizenship including account holders in diplomatic residences.



Social Card Holders - Expats

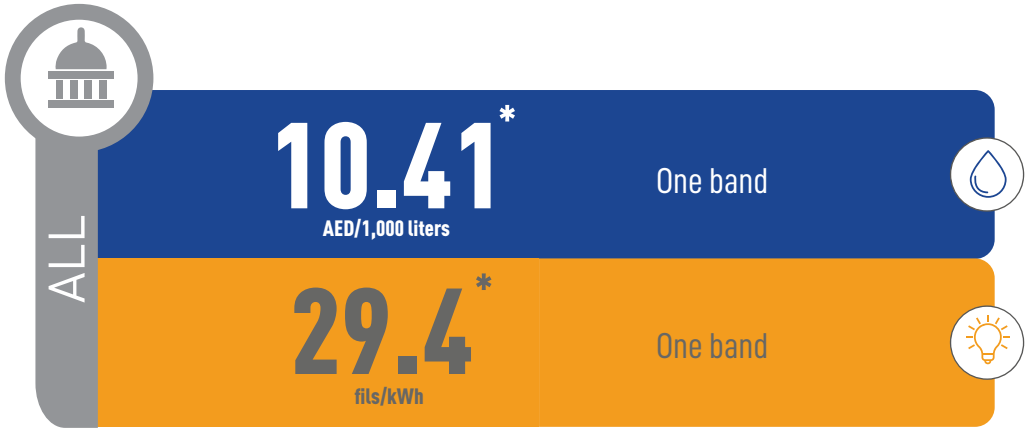
Residential customers holding a social card issued by the relevant government entity, but who do not hold UAE citizenship.



* This reflects 2023 actual cost of utilities and it is subject to change on annual basis.

Government Customers

Account holders with premises used principally for government purposes and that are federal and local government departments, public authorities and public corporations' premises.



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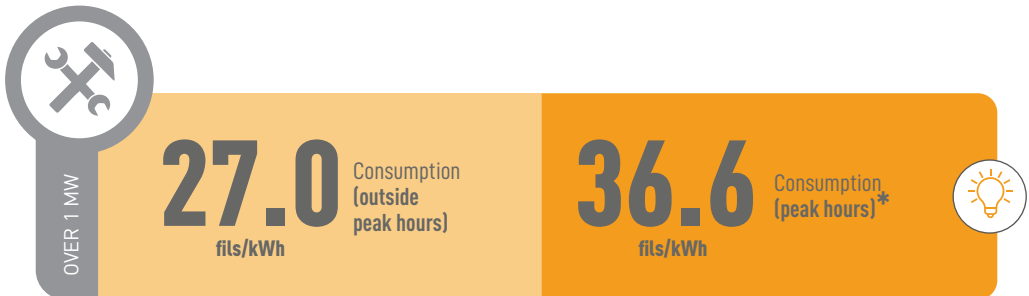
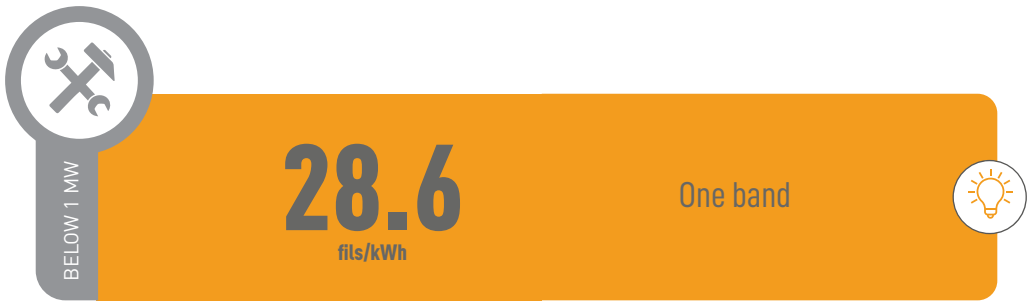
Agriculture Customers

Account holders of premises used principally for agricultural purposes or premises subject to agriculture tariffs such as ranches and private farms, as licensed by the relevant municipality under the title deed of the land and site plan.



Industrial Customers

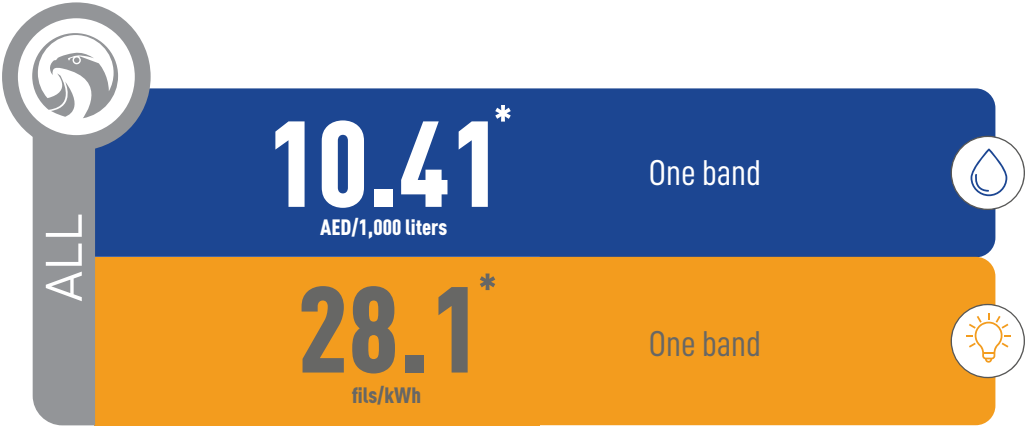
Account holders holding an industrial licence issued by the relevant government entity. In electricity, industrial customers will be classified based on their installed capacity as either below 1 MW or over 1 MW.



* Peak hours are between 10 am to 10 pm from 1 June to 30 September

ADNOC Group

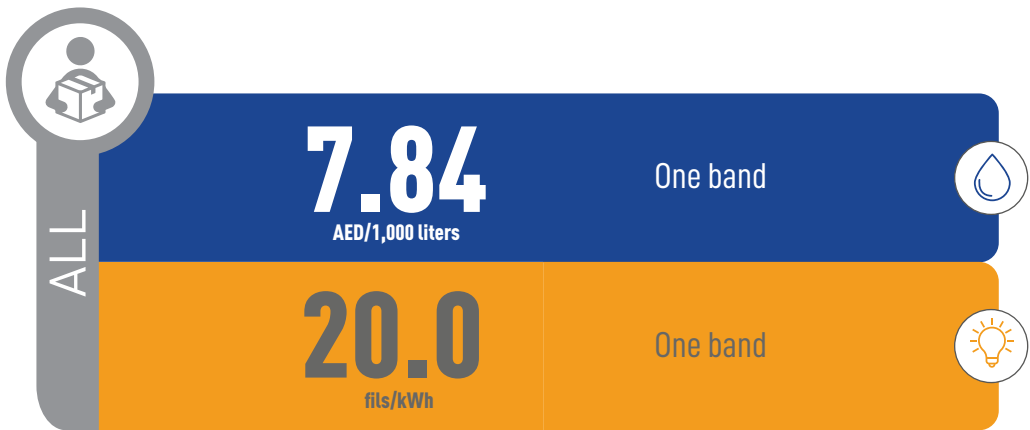
All premises of Abu Dhabi National Oil Company and its subsidiary companies.



* This reflects 2023 actual cost of utilities and it is subject to change on annual basis

Commercial Customers

Account holders either holding a commercial licence issued by the relevant government entity, or premises subject to commercial tariffs such as fisheries, livestock and embassy and consulates buildings.



Unmetered Water Supply



UNMETERED
WATER SUPPLY

150.0
AED/month

One band



Supply Via Filling Stations (Tankers)



SUPPLY VIA FILLING
STATIONS (TANKERS)

4.00
AED/1,000 liters

One band



Recycled Water

Commercial customers will have their recycled water subsidized until 31 Dec 2023. They will not be charged for the service and will receive indicative bills only until then. All other customer types will have the tariff rate applied from 1 Jan 2023 and be charged accordingly.

